CHFA 288-Request for Proposals ("RFP")—Information Technology Resource Provisioning for Application Modernization and Business Intelligence Deployment—Questions and Answers as of July 11, 2025:

Is there a specific template or format required for submitting the cost proposal, or may we provide our own structured table that meets the stated requirements? Or do we submit another proposal document for it?

CHFA does not require a specific format for submitting the cost proposal but would like costs broken out as specified in the RFP.

Are respondents required to sign and notarize Exhibit C as part of the submission package, or is acknowledgment via the signed Exhibit A sufficient at this stage?

Respondents are required to sign, notarize and include Exhibit C as part of the submission package.

What is the annual amount spent for the previous year on this project?

This is a new project.

If this is a new contract, what is the annual budget for this contract?

CHFA does not have a specific budget for this project.

Will CHFA consider a hybrid delivery model with a mix of offshore and onshore resources?

CHFA will consider a hybrid delivery model with a mix of offshore and onshore resources.

Will the work be onsite or remote?

The work may be a combination of onsite and offsite.

Will CHFA consider an extension to submit a proposal?

All proposals must be submitted on or before the deadline indicated in the RFP, with no exceptions.

The RFP states on page 3 in the "Team Composition and Flexibility" section that it will include "Enterprise BI Reporting Expert." However, in the next section for 'Specific Role Requirements," it does not list the Business Intelligence role or qualifications. Please clarify.

Firms can include roles related to Data Warehousing.

The RFP states "Demonstrated domain knowledge in financial systems and reporting will be a key evaluation factor." "At least three references for similar projects completed within the past five years, preferably for financial organizations. Additionally, please include as references any other State of Connecticut agencies or departments that have engaged your firm to perform services." If a firm has references from other state agencies which are of the same size, but not from financial systems or any other state agencies or departments, will that satisfy the requirement or will scoring be impacted?

Firms will be evaluated by the criteria listed in the RFP.

Can firms assume that while experience in the financial sector is preferred, references from other domains or industries — including non-financial, quasi-public, or state agencies — are also acceptable?

In addition to including as references other State of Connecticut agencies and departments, firms responding should include other references for similar projects completed within the past five years. Firm must use its own discretion when providing references.

Are resumes part of the page limit? Do resumes only have to be provided for Project Manager, Business Analyst(s), Software Developers, Enterprise BI Reporting Expert, Quality Assurance Tester and Database Administrator.

Are resumes required at the time of proposal submission, or will they be requested post-award or on demand?

   a. The RFP outlines several roles (e.g., Project Manager, Business Analyst, Software Developers, etc.). Could CHFA please confirm whether we are required to submit resumes for each of these roles as part of the proposal?
   b. Are offshore resumes required at the proposal stage, or only onsite/onshore?
   c. For roles such as "multiple software developers," how many profiles should we include at this stage? Would one representative profile per role suffice, or are multiple profiles expected for certain roles?

Resumes are not included as part of the page limit. Resumes should be submitted at the time of response. Please use discretion when providing multiple resumes for the same position.

Please confirm if the nature of the contract will be a traditional staff augmentation model, a project outcome-based model, or a combination of the two.

The team is intended to be used for project outcome based.

Can CHFA provide the name of the current supplier, the pricing and proposals? When was the existing contract started, and what is the annual monetary spend value? Are there any issues with the current firm? Are incumbents allowed to bid?

This is a new project, and therefore none of the questions above are applicable.

What is the estimated annual budget for this project?

CHFA does not have an estimated annual budget for the project.

Under Section 1. Firm Information, please clarify what "size" means?

Please include the number of employees, how many offices, and any other relevant information about the firm.

Under section 2. Qualifications, firms are required to provide resumes of proposed team members. Could CHFA please clarify if the resumes requested have to be actual resumes?

Firms may provide pertinent information about team members in lieu of actual resumes.

If firms must present actual candidates, can these be replaced by equally or better-qualified candidates if they are no longer available at the time of contract award?

CHFA is not seeking temporary personnel under this RFP. If certain team members are not available at the time of contract award, CHFA will consider how to proceed at that time.

Is CHFA looking for firms to source, vet, screen, and recruit the requested positions from the market, or for firms to provide their in-house personnel to perform the services?

CHFA does not want firms to source, vet, seek and recruit the requested positions from the market.

Are firms required to provide a live resume for each of the positions under the section Team Composition and Flexibility?

Firms may provide pertinent information about team members for each of the positions in lieu of live resumes.

In the event firms are suggesting a team of people at the time of proposal submission, could CHFA please clarify if firms are allowed to add more and new team members at a Task Order level if they are not included along with proposal submission?

Firms may make minor changes depending on the roles and demand required.

If firms are required to submit proposed team members and their resumes with the proposal, could CHFA please clarify whether firms are allowed to add more personnel at the Task Order level after contract award, taking into consideration the required roles are based on demand? What roles are expected to be deployed immediately upon contract award, and which resources will be phased based on project needs?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

The RFP states on page 3 in the "Team Composition and Flexibility" section that it will include "Enterprise BI Reporting Expert." However, in the next section for 'Specific Role Requirements," it does not list the Business Intelligence role or qualifications. Please clarify.

Firms can include roles related to Data Warehousing.

Under section Team Composition and Flexibility, the following is stated: "The firm must demonstrate the ability to scale the team up or down with reasonable advance notice based on project needs. Flexibility in resourcing should be a key offering to accommodate project demands efficiently." Could CHFA please clarify if firms are allowed to provide any information regarding this? If so, where in the proposal response should it be attached?

Firms may add any information that may be helpful to CHFA in making a decision. There is no specific requirement regarding where to add such information in the response.

Under section 3. Technical Proposal, the following is stated: "Detailed approach and methodology for completing the scope of work." Can you please let firms know what information CHFA is looking for in Methodology and what information CHFA is looking for in Approach?

CHFA cannot provide any more information on the methodology or approach. Firms may suggest to CHFA how to accomplish the objectives in the RFP.

Under section 3. Technical Proposal, CHFA is requesting the approach in the first and second points. Could CHFA please clarify in which of the two points firms should provide their approach, or if firms are allowed to do a cross-reference between these sections?

CHFA does not have a preference on how firms should respond.

Could CHFA please clarify if responses to section 3. Technical proposal must include a point-by-point response to the section Scope of Services, including a detailed response to each of the pointers included under Software enhancement, Data Warehouse Design and Integration, and Business Intelligence Implementation?

CHFA does not have a preference on how firms should respond.

Could CHFA please clarify whether any of the requirements outlined in Section 2: Qualifications may be satisfied through the use of a subcontractor?

CHFA does not typically allow subcontracting.

Are the hourly rates requested all-inclusive hourly (bill) rates?

Hourly rates should be all-inclusive.

Are firms allowed to provide hourly rate ranges?

Firms may provide hourly rate ranges.

Are firms required to provide pricing for the three locations (onsite, remote, offshore) to each of the roles in order to be responsive?

Firms do not have to provide rates for all three locations (onsite, remote and offshore).

Could CHFA please confirm whether firms may provide a single rate allocation per role and still be considered responsive? For example, would it be acceptable to submit only an hourly rate for a Remote Project Manager, without including separate rates for onsite or offshore options?

Firms can provide a single rate allocation if desired.

Could CHFA please clarify whether firms are required to submit in order to be responsive separate resumes for each proposed allocation type (one for onsite, one for remote, and one for offshore) for each given role required by CHFA?

Resumes or information about personnel should be provided for anyone who would be assigned to work for CHFA regardless of whether onsite, remove or offshore.

Are firms required to provide health benefits? If so, will firms be reimbursed for this expense? Are firms required to pay Holidays, PTO, Sick Leaves, etc., to the consultants placed? If so, will firms be reimbursed for this expense?

Firms must follow all applicable state and federal laws and regulations. CHFA will not reimburse firms for any expenses related to following state and federal regulations.

Is there any percentage limitation to the yearly increase that firms should be aware of?

There are no limitations to disclose.

Can firms provide commercial references?

Please refer to the RFP for guidance on references.

Can firms also use their subcontractors' references to meet the reference requirements listed in this solicitation?

Subcontractors are generally not allowed.

Can firms provide references from former clients, or are they required to provide references exclusively from current clients?

References do not have to be existing current clients.

In the event that firms are subcontracting, could CHFA please confirm if the subcontractor can bid as a prime vendor, too? In the event that firms are subcontracting, could CHFA please confirm if the subcontractor can subcontract with several primes, too?

Subcontracting is generally not allowed.

Under section Requested Information, the following is stated: "10. Describe your presence in Connecticut, if any. Also include any participation by your company in any civic or other non-profit activities, including any contributions that your company made." Are firms allowed to provide information from their subcontractors?

Subcontracting is generally not allowed.

Could CHFA please clarify whether vendors are required to have prior experience working with financial organizations in order to be considered for this opportunity? Please clarify what type of financial systems vendors should have experience with.

In addition to other evaluation criteria, firms will be evaluated based on experience requested in the RFP.

Regarding the section titled "Specific Role Requirements," could CHFA please confirm whether vendors must propose consultants for each listed role and meet all qualifications described in each position?

Responses will be evaluated based on the criteria listed in the RFP.

Could CHFA please confirm whether a Certificate of Insurance (COI) is required to be submitted with the proposal response, or only upon award?

A certificate of insurance is not required at this time. However, selected firm(s) will be required to provide a COI at or before execution of a contract.

Could CHFA please confirm whether vendors who have not made any contributions are allowed to enter "N/A" in OPM Form 1?

Yes, please write in N/A if no contributions were made.

Could CHFA please confirm if vendors have to include the whole response, forms, and pricing as a single PDF document?

Please submit responses as a single PDF if within the allowable size limit. If not, responses can be broken into separate PDFs and sent separately.

Could vendors apply to one specific category, or is it a requirement to apply to all categories?

Firms should respond to the full RFP.

Are electronic signatures allowed? Do the attach exhibits have to be notarized?

Electronic signatures cannot be used for notarized documents. Documents that require notarization, must be notarized.

Could CHFA please provide clarification on the appropriate section within the response where vendors should include the forms?

Forms can be attached at the end of the submission.

If a vendor exhausts their assigned budget, can the purchase order (PO) be extended with additional funds?

This question cannot be answered at this time since there is currently no specific budget.

How many departments will benefit from the MSA? Could CHFA please share the list of those departments?

The RFP is only related to CHFA and no other departments.

Through which platform or method will task orders be issued and communications shared (e.g., via email or a specific portal)?

There is no specific portal at this time for communications.

Could CHFA please clarify what the section in the evaluation criteria, "Cost, including the firm's willingness to provide price protection" means? Specifically, do vendors have to provide their pricing as protected or fixed for a certain period of time?

Proposals will be evaluated and rated and ranked based on certain criteria, including pricing. Vendors who provide a fixed hourly fee for a certain period of time may receive higher scores than those that do not.

How many firms is CHFA looking to award?

CHFA could award contracts to one or more firms

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Does CHFA prefer Microsoft as a solution provider, or would CHFA be open to other recommended vendor solutions?

CHFA technologies utilize Microsoft products.

What tools does CHFA use for reporting solutions today?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Must all recommended software / systems reside on CHFA network/servers?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the total number of report users today and does CHFA expect that number to grow significantly in the near future? Who are the intended users of the application?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the average number of concurrent users who run queries against the database (past month)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the main drivers / pain points associated with CHFA's decision to improve their BI and related systems?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many transactions systems will be associated with the future BI solution?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the names of transaction systems that will be associated with the future BI solution. Please indicate which systems are built in-house.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many views, tables comprise CHFA's current data warehouse system today?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How is transaction data extracted and loaded into CHFA's data warehouse today? What is the approximate size and complexity of the current data warehouses and applications?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How do reports consume data from CHFA's data warehouse today?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will there be any manually maintained files that will also be considered a data source for the future system?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the anticipated timeline for this project?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is remote work allowed for this project, or are there any onsite presence requirements?

It is anticipated that there will be a combination of both onsite presence as well as remote opportunities.

Are there any specific hardware requirements, or will CHFA provision necessary equipment?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Should tool or platform licensing costs be built into the pricing proposal?

Tool or platform licensing should be listed separately and not be built into the pricing.

Is there a specified font type and size requirement for the proposal content?

There are no specific font types or sizes. However, the response should be large enough to read.

Does CHFA have any subcontracting goals or participation requirements?

There are no subcontracting goals or participation requirements.

Has CHFA selected a BI or data warehouse platform, or is vendor input expected in the platform selection? Is there a preferred platform (e.g. Power BI, Tableau, etc.)? What preferred technologies does CHFA have for a data warehouse? What hosting solutions does CHFA have for a data warehouse?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Will the selected firm be responsible for post-deployment support or maintenance of the BI platform, data warehouse, or enhanced business applications?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Are there specific architectural, security, or compliance standards the date warehouse must conform to? If yes, what are those standards?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Could CHFA provide an overview of its current technical environment, including platforms, databases, application infrastructures, integration technologies and reporting tools? Are there any preferences of constraints for new technologies to be introduced?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Please elaborate on the types of business applications slated for modernization (e.g. legacy platforms, ERP, case management systems, etc.).

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What is the expected duration of the engagement and estimated number of resources needed?

The engagement may be several years, and the estimated number of resources will change over the duration of the engagement.

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Besides cost and qualifications, are there other key factors CHFA will prioritize in evaluating proposals?

The evaluation criteria are identified in the RFP.

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What are the primary business goals driving this modernization and BI initiative?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the main challenges or limitations with CHFA's existing tools and data aggregation processes?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there any legacy systems or applications that must be retained, replaced or integrated with the new solution?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the critical business processes supported by the current applications?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does onsite refer to locations within CHFA premises and offsite refers to locations within the United States but outside CHFA premises, and offshore refers to locations outside the United States?

Yes, that is correct.

Does CHFA have data governance policies or a data steward team in place?   How will these impact the design and implantation of the data warehouse and BI solutions?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the source systems to be integrated into the data warehouse (e.g., ERP, CRM, flat files, APIs?)

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are the source systems data format structured, semi-structured or unstructured (e.g., rdbms, pdf, etc)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are ODS and Data Marts expected as part of the architecture or only the centralized DWH?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA have a preferred cloud platform for data warehouse migration? Are firms expected to propose solutions exclusively for on-premises, or can hybrid/cloud-native components be considered? Is CHFA planning to implement an on-premises, cloud-based, or hybrid data warehouse solution?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there a requirement for mobile-accessible or embedded reports?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will real-time or near-real-time ingestion be required, or is batch processing sufficient?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are historical data load expected? If yes, what is the volume (e.g. last 3-5 years)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the expected volume of growth of data (in GBs/TBs, row count)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA expect advanced analytics like forecasting or anomaly detection?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are reports required in English only?

Correct.

Should Report Server be set up with high availability in CHFA's on-premise data center for reliability?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are all the export format for the reports that would be there for the report dashboard?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Would CHFA like a monitoring dashboard to track things like job failures, data refresh delays, or system performance metrics?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there SLAs for report performance?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

For access control, should firms integrate with Active Director roles, or would CHFA prefer custom security logic using SQL?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Do additional profiles for the software enhancement relate to: 1) Devops 2) cloud development?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there any specific templates required to be used for the cost proposal? Should the cost proposal be submitted separately?

There are no specific template requirements for the cost proposal. It can be submitted with the proposal or separately.

What is the preferred team composition for this engagement, roles and number of resources for onsite, offsite and offshore?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there a required to preferred format for submitted resumes?

There is no required format.

Will oral presentations or interviews be conducted before award?

There will be oral presentations or awards if CHFA feels it is in its best interest.

Please confirm if only Connecticut-based firms should bid on this opportunity?

Any qualified firm may apply for this opportunity.

Please confirm how many resumes are needed for each of the positions mentioned in the RFP?

Firms should use discretion and submit resumes for the individuals anticipated to be assigned to this project.

Should the proposal include fully loaded rates for both the staff provided and the consulting services?

All pricing should be broken out/separated as requested in the RFP.

Is there a local preference for this RFP?

Responses will be evaluated based on the criteria in the RFP.

Are there any mandatory certifications that the personnel should possess for this project whether State of Connecticut, national or federal-level?

The RFP does not require mandatory certifications for assigned personnel.

The cost proposal attachment is missing. Please clarify?

There is not a separate cost proposal document. Please provide costs/fees as requested in RFP.

Is past experience with CHFA a mandatory requirement to bid for this RFP?

Past experience with CHFA is not a requirement to bid for this RFP.

Would CHFA prefer to receive the proposal as a Microsoft Word document or PDF?

PDF format is preferred.

Should the EEOC report be submitted with the proposal?   Can CHFA please confirm whether a signed Affirmative Action Policy Statement, outlining our commitment to equal employment opportunity and non-discriminatory practices on company letterhead —is sufficient for meeting the affirmative action and EEO submission requirements?

Yes, the EEOC report, if applicable, should be submitted with the proposal.   Firms that are not required to submit a report may provide Affirmative Action Policy Statements.

Does CHFA have any preference points for additional consideration in the evaluation for disabled veterans, women owned or minority-owned businesses.

Responses will be evaluated based on the criteria listed in the RFP.

Is CHFA intending to leverage any external benchmark or reference data like inflation, availability of housing population, migration, etc. for AI modeling?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Please list any data management technologies (data governance, data catalog, data integration) in use today by CHFA.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What is the current tech stack and data volume?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Does CHFA intend to perform any regulatory reporting functions via this data warehouse solution?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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How does CHFA plan to manage the allocation of internal resources, such as IT and business teams, to support these efforts, and will there be a dedicated project manager or liaison? Is CHFA looking for the firm to integrate into the existing team (esp. software engineering)?

CHFA will provide a dedicated liaison with whom the firm staff/team will integrate.

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What level of skills and expertise are required to support software enhancements, maintenance and modernization? Could CHFA provide examples of enhancements/modernization?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What is the expected long-term availability for assigned team members? Does this refer to the entire duration of the agreement?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Who are the primary stakeholders involved in this initiative? What are their roles and expectations in terms of collaboration and decision-making throughout the project?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What are CHFA's expectations regarding training and knowledge transfer to internal teams, and how will success in this area be measured?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What potential risks does CHFA foresee in this project, and are there any existing risk management strategies or contingencies in place?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What key performance indicators or success metrics has CHFA established to evaluate the success of the application modernization and BI deployment? What does success look like?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Are there any restrictions or guidelines on the contract type or pricing model that responding firms should follow?

Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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Does CHFA want firms to scope all three components together in one contract or separately?

The proposal should scope the requirements for the entire RFP.

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Will CHFA provide a scoring breakdown or weightage for the evaluation criteria listed in the RFP?

Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

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What is the anticipated start date for the project?

The start date will be decided after successful vendor selection and contracting.

What constitutes "reasonable advance notice" for scaling team size up or down?

Generally, CHFA anticipates providing 30 days' notice in advance.

On page 2 of the RFP, it states that the data warehouse "constitutes data from multiple production systems." What database technologies are the production systems built on?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there any third-party vendors' systems, applications, or services that need to be integrated or coordinated with this project? Can firms assume integration-related coordination from the source system and related information will be provided by CHFA?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are the requested staffing roles expected to cover the data warehouse and BI implementation scope as well? If not, should separate roles be proposed for the BI/Data integration scope? E.g., Currently Data Engineer, Solution Architect, DevOps Engineer, ETL Testers, Data Governance SME, UI/UX roles are not present in the RFP.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the volume, type, and complexity of the data expected to be ingested into the data warehouse (e.g., structured vs. unstructured, # of tables)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the current data sources and systems that need to be integrated into the data warehouse (e.g., SQL Server, Excel, cloud platforms, CRM)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Where are CHFA's current data systems hosted, and who is responsible for maintaining them presently?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the current core business applications and platforms targeted for modernization?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What technologies and architectures are currently used in the legacy systems?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can CHFA provide a list of current business applications and systems in use, including both in-house and third-party platforms, that are expected to be integrated with the data warehouse or modernized as part of this engagement?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is CHFA's preferred hosting service provider (AWS or Azure)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there an existing DevOps pipeline or toolset in place?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there any pre-existing ETL tools in use (e.g., SSIS, Informatica, Talend), or should the vendor propose one?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA have a preferred technology stack or platform for the centralized data warehouse (e.g., Microsoft SQL Server, Azure Synapse, Snowflake, AWS Redshift)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there a metadata repository, data catalog, or governance process already in place?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Approximately how many dashboards and interactive reports does CHFA anticipate needing as part of this BI implementation?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will any of the dashboards or reports be publicly accessible, or are all intended strictly for internal use?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA require any dashboards or BI components to be embedded into existing systems or web applications (e.g., internal portals, intranet)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many users does CHFA have? Please provide the internal and external users who utilize this system.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will CHFA allow submission of a team mix with both offshore and onshore resources for cost efficiency?

The work may be a combination of onsite and offsite.

Is there a planned transition to internal support post go-live, or will the vendor be expected to offer ongoing support services?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there any critical milestones, deadlines, or phased deliverables that must be met?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does the CHFA already have an application modernization roadmap or does one need to be developed?
How many applications does the CHFA manage?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many data models and data sets are expected to be part of this project?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

For the Project Manager, are there specific certifications or methodologies preferred (e.g., PMP, Agile, Scrum)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there specific business units or user groups that should be prioritized for dashboard/report development?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is CHFA open to a proposal focused primarily on establishing a flexible, capacity-based resource pool with specific deliverables and project outputs dynamically prioritized through an agile project management approach?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Should it be assumed that the future state solution will be implemented in a CHFA managed environment and that any software or hosting costs related to the future state solution will be covered by CHFA?

Correct. The future state solution will be implemented in a CHFA managed environment and that any software or hosting costs related to the future state solution will be covered by CHFA.

On page 5, second question "Evidence of expertise in handling projects of comparable scope, if applicable." Do firms need to provide the expertise of handling projects of the "Vendor/Firm" or the resource which we place?

The firm should provide evidence of expertise in handling projects of comparable scope.

Are there any regulatory standards or audits that the solution must support?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are CHFA's primary security and compliance requirements, especially regarding data privacy and access controls?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many applications are in scope to be modernized? What are the current state technical stacks? What is the target state (i.e. Microservice based, Cloud Native, etc.)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will CHFA extend the page limit to 30 pages to allow for a more comprehensive and responsive submission.

CHFA requests that all responses be as precise as possible and will not disqualify responses that exceed the page limit.

Will CHFA provide existing internal staff that vendor resources will augment, or is the vendor expected to build the team entirely?

The team resources will work collaboratively with CHFA staff.

How will CHFA evaluate costs across vendors? Will it be based on a blended average rate or a per-role basis?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Regarding the submission of Affirmative Action Plan, Affirmative action plan policy statement, Equal employment opportunity and Non-discriminatory hiring and promotion practices policies, all these are required to submit at the time of contract award not during the proposal submission. Correct?

The requested information should be submitted with responses.

What are some pain areas / improvements which CHFA would like to achieve as part of the project? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the timelines / anticipated duration of project expected by CHFA? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How will the success of the project be measured? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA intend to build a custom Data Warehouse and reports from the ground up, or are you open to considering innovative, pre-built or alternate solutions with flexible pricing as part of the RFP response? Please confirm.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the minimum expected monthly utilization for each resource role? Please confirm

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Could CHFA share the current size and structure of the internal IT team that the selected vendor(s) will be collaborating with?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Has CHFA conducted any prior assessments, pilots, or proof-of-concepts (PoCs) related to this initiative? If yes, please share the details and any available outcomes or findings.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

It appears that CHFA has on-prem infrastructure and systems. Does CHFA plan to build data warehouse and BID reporting system on-prem or cloud based? If cloud-based, is CHFA using Azure Government Community Cloud or another cloud platform? Please confirm.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please provide list of all source systems names, Provider/Vendor, purpose of source system, System Type (On-Prem / Cloud hosted / SaaS), method of data access (e.g. API, CSV File, DB connection etc.), Size of each data base, approx. no. of rows & columns in DB, Approx. no. of tables in respective DB, frequency of data ingestion (e.g. Real-time / Batch i.e. Nightly, hourly).

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume data will be available to be pulled in batch mode from respective sources each day. Any requirements for Near Live data ingestion / reporting in future?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the estimated volume of incremental data expected daily from the source systems?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the total volume of historical data to be loaded for reporting, including the specific years covered? Additionally, what is the expected volume of data to be used for report development?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the expected growth rate of data over time (monthly and/or yearly)?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume that data is structured in nature. If not, please provide different formats of unstructured data and data sources to be considered for the project.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please elaborate on how CHFA envisions and is planning to do data extraction from existing systems, data scrubbing and pre-processing activities. What tools and techniques are being planned?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume that the data governance effort is out of scope for this RFP. Please elaborate and confirm.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is master data management in scope? How does CHFA match and merge records from different source systems?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What level of sensitive data will be accessed by reports?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Provide more details around data masking / anonymization requirements. Will there be separate curated data layers for internal & external users. Any specific data governance / master data management / data catalogue / data lineage requirements. Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What type of reports are expected to be built; dynamic, static or both?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many subject areas are targeted for report development? Please list their names.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is Persona-Based data delivery required on Power BI Dashboards?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are the Power BI reports or dashboards expected to be embedded into any existing web portals or web applications? If yes, please provide details.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the preferred approach for distribution of Power BI dashboards? Do you leverage Power BI Apps functionality?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please provide a list of reports to be developed as part of the project. Please provide more detailed examples of the specific types of reports and dashboards you anticipate needing from the BI solution.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the specific reporting requirements for internal vs. external stakeholders?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many different report templates are required, and will these need to be customizable by end-users?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA expect the vendors to create standardized power BI report templates which can be further used for creating reports using organizational branding?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there a need for automated report generation? If so, how frequently should reports be generated and sent?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA see any need for complex transformation, machine learning algorithm uses requirement for the mentioned transformation / reports?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume that business logic, transformation, and aggregation logics required for these reports will be provided by the CHFA business analyst. Please confirm.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Which departments will be involved in the solution, such as Finance, Operations, Procurement, Sales, Marketing, HR, etc.? Are there cross-functional reports included in the Business Intelligence (BI) framework? Additionally, how are the users distributed across these departments? Please provide details on user roles and any specific reporting needs for each department.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is Geo spatial analysis required? If yes, to what extent? Please elaborate along with the business scenario.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there existing dashboards or reports that the vendor is expected to enhance or migrate? If so, how many and in what tools?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please provide an overview of the current CHFA Data Engineering, Analytics, and BI team structure managing the services in scope? Specifically:
- o Team size with a breakdown of roles and responsibilities.

- o Internal team expertise and skillsets.

- o Whether you foresee maintaining the same team structure after the proposed solution implementation.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How does CHFA envision the coordination and collaboration model between the Vendor and CHFA teams? Please elaborate on expectations around daily stand-up meetings, communication channels, shared tools, documentation standards, and the feasibility of remote participation by the Vendor team in daily stand-ups.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please elaborate on the CHFA teams / roles who will be participating in the project at different stages, including their locations and time zones. Also please confirm the level of engagement and the % availability of these personnel during the project life cycle.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume CHFA will provide SME skillset on the existing business operations, data definitions and technical details of the current processes. Please confirm and elaborate.

CHFA will provide the SME skillset; however, CHFA cannot elaborate at this time.

Can firms assume detailed requirement specification & business analyst will be made available by CHFA for requirement elicitation and clarifications. Similarly, other relevant business SMEs would be made available by the CHFA team. Please confirm.

CHFA will provide the SME skillset; however, CHFA cannot elaborate at this time.

Will the CHFA team will be performing functional testing and User Acceptance Testing. Please confirm.

CHFA will participate in functional testing and UAT.

What is the current task / work management system being used by CHFA? Where shall the project artefacts / documents be stored – please specify the tool name? Are there any review / approval tool in place for document sign-off, which needs to be followed by team? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the total number of internal and external users expected to access and develop reports?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the maximum number of concurrent users expected to access and develop reports?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will role-based or persona-based access control be required for the users?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will users outside the CHFA immediate team access the data or reports? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the specific role-based access requirements for the reporting portal?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many types of reports were built using the current reporting application? How many users are using these reports? Could you also share the breakup available by the department?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Has CHFA assessed and identified the Power BI licensing you would like to go with for your users? Power BI provides multiple licensing options. Please confirm preference.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How many report developer level user licenses does CHFA envision for its team?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can firms assume all necessary software, reporting software, licensing, hosting services will be procured and provisioned by CHFA Internal Team and provide access to vendor team for performing scope of activities in terms of configuration & implementation.

Yes, all necessary software, reporting software, licensing, hosting services will be procured and provisioned by the CHFA internal team.

Can firms assume that CHFA will provide the relevant integration details, access, and data required for ingestion and import into the data lake, data warehouse (DWH), and Power BI?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please confirm how vendor resources will connect and access the CHFA environment and systems (e.g., VPN, VDI, remote desktop). Additionally, are there any security clearance requirements or background checks required for vendor personnel?

Vendor resources would utilize VPN/remote desktop options. Security and/or background checks would be the responsibility of the selected firm(s).

Any peak usage periods or seasonal variations in data from infra scalability point of view to be considered for services? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the current monitoring, logging, alerting tools being used?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please elaborate on the current identity, authentication, and access management system. is it on-prem / cloud based or hybrid?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA expect the vendors to manage the power BI server and data gateway administration?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are the expectations around support after the project? Will we transfer the knowledge back to CHFA teams to operate the new system, or will we need to consider an ongoing support model? Please elaborate.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Could CHFA please detail the scope for ongoing support and maintenance services?

d. Does CHFA expect vendors to provide L2 & L3 support only? We assume that L1 support will be handled by your internal team. Can you please confirm?
e. Please elaborate on CHFA current team size, technical capabilities, and familiarity with similar solution – which you envision to utilize for In-house support and maintenance.
f. We assume that you are looking for technical support only during Business hours, not 24/7. Please Confirm and specify the business hours along with time zone.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What is the planned / envisioned volume of support requests for support you envision for vendor on a monthly / weekly basis?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

How will tasks, issues, and service requests be tracked and reported? Is there a dedicated ticketing system or helpdesk for reporting issues? Will vendor resource be getting access to this system? What is the current ticketing tool in use?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will the Web-accessible pages/reports be required to be compliant with ADA accessibility standards? If so, could you please provide information about the specific accessibility features that are being implemented?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Apart from descriptive text for visuals, is CHFA looking for any accessibility features?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Has CHFA established a roadmap for migrating from on-premises to cloud, including timelines, preferred cloud providers, desired cloud adoption principles (e.g., cloud-native vs. lift-and-shift), and whether CHFA requires assistance or resources to design or execute this strategy?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA expect the vendor to propose and implement DevOps practices such as Infrastructure-as-Code, CI/CD pipelines, deployment automation, and automated testing and releases? Which DevOps tools and technology stacks does CHFA currently use, or is the vendor free to propose a new toolchain? Additionally, will CHFA require vendor resources to support these DevOps initiatives?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA expect the vendor to make their own architectural and design decisions, or will all technical designs require CHFA review and sign-off? Is there an internal Enterprise Architecture (EA) team with whom the vendor will need to align architecture decisions?

Architecture and technical designs and decisions will require CHFA review and sign-off. At this time, CHFA is unable to provide any additional information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA require automated testing, performance testing tools, and security vulnerability scans on application code?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Can CHFA share a list of existing applications targeted for modernization, the technology stacks currently in use for these applications, and any architecture diagrams of the legacy environment?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

The RFP describes staff augmentation and deliverables such as updated applications, data warehouse, and BI dashboards. Could CHFA clarify whether the vendor is expected to deliver these items as committed deliverables, or whether CHFA retains ownership and vendor resources will support execution under CHFA's direction?

CHFA will retain ownership of all deliverables. At this time, CHFA is unable to provide any additional information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

The RFP mentions .NET, C#, ASP.NET, SQL Server, and modern front-end frameworks. Which specific front-end technologies (e.g., Angular, React, Vue) are preferred? Are there mandated versions for .NET, SQL Server, or other core platforms?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there existing ETL tools currently in use, or should vendors propose new tools and technologies for data integration?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Will the vendor be responsible for deploying solutions to production environments, or will CHFA handle production deployments internally?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA maintain a centralized Identity and Access Management (IAM) solution (e.g., Active Directory, Azure AD) that new solutions must integrate with?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there performance SLAs or specific non-functional requirements for: BI report response times, Data load completion times, and Concurrent user capacity?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA have minimum tenure expectations for assigned vendor personnel, notice periods for ramping resources up or down, or specific expectations for replacing key personnel to ensure project continuity?

CHFA does not have a minimum tenure requirement specified for this RFP.

Is CHFA open to considering innovative approaches such as low-code or rapid application development tools for modernization?

CHFA is not considering alternatives to what is requested in the RFP.

Could CHFA please clarify who will be responsible for defining and designing the UX/UI for the modernized applications? Has CHFA already finalized any UX/UI designs or standards, or does CHFA expect the vendor to propose resources and expertise for UX/UI design and development?

Architecture and technical designs and decisions will require CHFA review and sign-off. At this time, CHFA is unable to provide any additional information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Does CHFA require modernized applications and BI solutions to support responsive design for use across different devices and screen sizes?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Are there specific accessibility standards (such as ADA, WCAG, or Section 508) that the modernized applications and BI solutions must comply with? If so, could CHFA confirm the required compliance level and whether the vendor is expected to handle accessibility design and testing as part of this engagement?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What warranty period, incident-response SLAs, and ongoing support model are expected after production cut-over?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please provide a preliminary list of high-priority reports or analytic use cases (e.g., loan-portfolio performance, pipeline forecasting, bond compliance, affordable-housing impact...) that the BI platform must support in phase 1.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

What are CHFA's target performance, scalability, availability, and DR/RPO/RTO objectives for both apps and the BI platform?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please describe any existing CI/CD pipelines, infrastructure-as-code standards, or environment provisioning processes we should align with.
At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please describe any restrictions on data residency, open-source vs commercial licensing, or additional insurance certificates beyond what the RFP lists?
At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Please provide a draft of the standard contract for review if applicable prior to award.
CHFA's standard contract is not applicable for this RFP.

Will there be an opportunity to negotiate or propose changes to the standard contract terms and conditions? If so, What is the process for requesting potential exceptions or redlines to the contract?

Not applicable at this time.

Are the indemnification and limitation of liability clauses negotiable?

Typically, the indemnification and limitation of liability clauses are not negotiable.

Is there flexibility in the required insurance coverage amounts or types? Will CHFA accept evidence of equivalent insurance coverage if our policies differ from the stated requirements?

Typically, CHFA does not offer flexibility in the required insurance coverage amounts or types.

What are the grounds for contract termination by either party, and what notice is required?

Not applicable at this time.

Is there a dispute resolution process (e.g., mediation, arbitration) specified in the contract?

Not applicable at this time.

Please describe any flow-down provisions from state or federal funding that must be included in the agreement.

Not applicable.

Is there a requirement for the vendor to be registered or authorized to do business in Connecticut before contract execution?

Yes, this is a requirement for these services.

To size an enterprise BI solution that delivers actionable insights, can CHFA share the number of users? Of those, how many will only be consuming dashboards, reports, and metrics? How many will be creating dashboards, reports, and metrics?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there an expectation that dashboards, reports, and metrics will be shared publicly with authenticated users online in the spirit of transparency?

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

Is there an expectation that dashboards, reports, and metrics will be shared with 3rd party stakeholders through an authenticated portal e.g. mortgage brokers, insurers, real estate agents etc.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

There are NO specific Roles added related to Data Warehousing ? Can you please confirm if we need to consider DW roles or it will be managed internally by CHFA ?

Firms can include roles related to Data Warehousing.

As per Cost Proposal section we understand that, CHFA is looking for resources in Time and Material mode. Can you please give the details of Expected FTE per month, Resource count needed per Year. So that we can work on Multi Year pricing structure.

At this time, CHFA is unable to provide the requested information. Please refer to the RFP document for the information currently available to assist in the preparation of your proposal.

On Page 2, It is stated that "*Demonstrated domain knowledge in financial systems and reporting will be a key evaluation factor.*" Would CHFA consider proposals from vendors with extensive experience in software enhancement, business intelligence, and data integration projects for non-financial sectors, even if they lack direct experience with financial systems?

Firms will be evaluated by the criteria listed in the RFP.