# CHFA DOWNPAYMENT ASSISTANCE PROGRAM SERVICING GUIDES

Loans (DAP) must be closed in the name of the Connecticut Housing Finance Authority 999 West Street - Rocky Hill, CT 06067

The closing of the CHFA first mortgage and the DAP second mortgage will be scheduled concurrently.

## FIRST MORTGAGE SERVICED BY: IDAHO HOUSING AND FINANCE ASSOCIATION

(Servicer Assignment is noted on each CHFA Commitment For Mortgage Purchase)

<u>Second Mortgage DAP Loan Servicer</u> =

Idaho Housing and Finance Association (IHFA) Attn: Loan Servicing Dept. 565 W. Myrtle Street - Boise, ID 83702

Upon DAP loan disbursement, the following <u>documentation is required to be uploaded thru Idaho Housing</u> and Finance Association - Lender Connection portal within 24 hours of loan closing:

(Payments received by Lenders prior to CHFA purchase & funding must be sent to IHFA to hold in escrow)

DAP Commitment Letter - (Form 024-0995-ALOS) loans with DAP - fully executed (Original to IHFA - Copy to CHFA)

DAP Note - CHFA Named (Form DAP07NOT) (Original to IHFA - Copy to CHFA)

DAP Deed - CHFA Named (Form DAP08MD) (Original/Recorded Deed to IHFA within 90 days of loan closing)

TRID - Loan Estimate (LE) - (Copy - fully executed)

TRID - Closing Disclosure (CD) - (Copy - fully executed)

Hazard & Flood Insurance Policies - (Copies only)

Second Mortgagee Clause should read: Connecticut Housing Finance Authority, C/O HomeLoanServ, its successors and/or assigns, as their interests may appear – P.O. Box 818007 – Cleveland, OH 44181

Correspondence Delivery:	Borrower/s Payments Mailing Address:
Lender Connection: https://www.lenderct.com	Idaho Housing and Finance Association P.O. Box 7541
Toll Free Phone: 1-855-505-4700	Boise, ID 83707-1899
Mon – Fri 8am – 5pm (mountain time)	Borrower Connection: https://www.borrowerct.com
Send Questions: resloan@HomeLoanServ.com	Customer Service For Existing Loans:
Contact Email: resloan@ihfa.org	Toll Free Phone: 1-800-526-7145
	Servicing Questions Fmail: mortgagesery@ihfa.org

#### **Release of Mortgage:**

Idaho Housing and Finance Association, the servicer of DAP loans will prepare and execute the release of mortgage on behalf of CHFA for DAP loans.

DAP-ID Rev 9-20-2019

# CHFA DOWNPAYMENT ASSISTANCE PROGRAM

**SERVICING GUIDES -** *Continued* 

Loans (DAP) must be closed in the name of the Connecticut Housing Finance Authority 999 West Street - Rocky Hill, CT 06067

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## FIRST MORTGAGE SERVICED BY: SERVICE RETAINED - OR - AMERINAT

(Servicer Assignment is noted on each CHFA Commitment For Mortgage Purchase)

## <u>Second Mortgage DAP Loan Servicer</u> =

Capital For Change, Inc. (C4C) Attn: Loan Servicing Dept. 10 Alexander Drive – Wallingford, CT 06492

Upon DAP loan disbursement, the following <u>documentation</u> is <u>required to be faxed or delivered to Capital</u>
For Change, Inc. (C4C) within 24 hours of the loan closing:

(Payments received by Lenders prior to CHFA purchase & funding must be sent to C4C to hold in escrow)

**DAP Commitment Letter -** (Form 024-0995-ALOS) **loans with DAP -** *fully executed (Original to C4C - Copy to CHFA)* 

DAP Note - CHFA Named (Form DAP07NOT) (Original to C4C - Copy to CHFA)

DAP Deed - CHFA Named (Form DAP08MD) (Original/Recorded Deed to C4C within 90 days of loan closing)

**TRID – Closing Disclosure (CD) -** (Copy – fully executed)

Uniform Residential Loan Application - (Copy of first page only)

W-9 Form/s - for all borrowers - (Copies only)

Borrower Signature Affidavit - (Form 041-0718) for all borrowers - (Copies only - fully executed)

Hazard & Flood Insurance Policies - (Copies only)

<u>Second Mortgagee Clause should read</u>: **Connecticut Housing Finance Authority, C/O Capital For Change, Inc., its** successors and/or assigns, as their interests may appear – 10 Alexander Drive - Wallingford, CT 06492

Please Note: Copies of the Title Insurance policy is not required.

### **Correspondence and Overnight Delivery:**

## **Borrower/s Payments Mailing Address:**

Capital For Change, Inc. (C4C)

Attn: Angela Zielke

10 Alexander Drive - Wallingford, CT 06492

Phone: (860) 233 - 5165 Ext. 2041

Toll Free: (800) 992 - 3665

Loan Servicing Fax: (860) 920 - 2041 Email: azielke@capitalforchange.org

loanservicing@capitalforchange.org

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Capital For Change, Inc. (C4C) P.O. Box 844553

Boston, MA 02284 – 4553

## **Customer Service For Existing Loans:**

Coupon Books, Making Payments, or Automated
Payment Setup

customerservice@capitalforchange.org

General Information: info@capitalforchange.org

#### **Release of Mortgage:**

Capital For Change, Inc. (C4C), the servicer of DAP loans will prepare and execute the release of mortgage on behalf of CHFA for DAP loans.

DAP-AM-LNDR Rev 7-15-2019