Servicing Bulletin 2021-01  
January 4, 2021

To: All CHFA Single Family Servicers  
From: Nandini Natarajan, Chief Executive Officer – Executive Director  
Subject: Update for Single-Family Foreclosures and Evictions

Thank you for your continued assistance in carrying out CHFA’s mission under these challenging circumstances. The following updates all prior CHFA Bulletins on this matter.

**CHFA INSTRUCTS ALL SERVICERS TO COMPLY WITH ALL OF THE FOLLOWING DIRECTIVES FOR CONVENTIONAL CHFA LOANS (INCLUDING DOWNPAYMENT ASSISTANCE LOANS):**

Through January 31, 2021, servicers are to continue:

- Avoiding all new foreclosure actions except for vacant or abandoned properties;
- The suspension of all foreclosure actions currently in process (including the filing of any motions or proceeding with any pending matters in any way) except for vacant or abandoned properties; and

Through February 9, 2021, servicers are to continue:

- Ceasing all eviction and ejectment activity.

**CHFA INSTRUCTS ALL SERVICERS TO COMPLY WITH ALL OF THE FOLLOWING DIRECTIVES FOR GOVERNMENT GUARANTEED CHFA LOANS:**

Through February 28, 2021, servicers are to continue:

- Avoiding all new foreclosure actions except for vacant or abandoned properties;
- The suspension all foreclosure actions currently in process (including the filing of any motions or proceeding with any pending matters in any way) except for vacant or abandoned properties; and
- Ceasing all eviction and ejectment activity.

*During this unprecedented and rapidly changing period of time, CHFA will strive to provide updates as soon as possible in the event circumstances or applicable regulations change, provided, however, CHFA expects all servicers to comply with all applicable laws and regulations as they become effective regardless of whether CHFA has issued specific guidance.*

Questions regarding this Bulletin should be directed to John Chilson at (860) 571-4247; john.chilson@chfa.org or Liisa Koeper at (860) 571-4226; liisa.koeper@chfa.org.