To: All Servicers

From: John Chilson
Director, Portfolio Management

Subject: CHFA non-HAMP Modifications

Please see the attached guidance regarding CHFA non-HAMP modifications. This guidance replaces all CHFA non-HAMP guidance previously referenced in CHFA’s Operating Manual or prior Servicing Bulletins.

Also included are revised CHFA Modification Quick Reference Guide and a fillable Loan Modification Form Certification. Please begin using these tools immediately.

If you have questions or you would like additional information regarding this bulletin please contact Liisa Canali at 860-571-4226 or liisa.canali@chfa.org.