
Bulletin #283

February 11, 2026

To: CHFA Participating Lenders
From: CHFA Homeownership Department
Subject: **NEW Scenario Email Address for Lenders**

CHFA Homeownership realizes that not every scenario is a perfect fit to our guidelines. There may be a question regarding CT Residency documentation or the CHFA Limits / TTO Eligibility Income calculation.

For this reason, CHFA has created the scenarios@chfa.org email address in addition to our already popular SFAInquiry@chfa.org email address.

Effective immediately, please email scenarios@chfa.org with any scenarios that are not specifically addressed in our Loan Program Outlines and Underwriting Guides, Operations Manual or Lender Training.

Any questions regarding specific CHFA Guidelines can still be emailed to SFAInquiry@chfa.org.

We highly encourage Loan Officers to please first discuss scenarios with your in-house underwriters, as our Lender Partner Underwriters ultimately decide the file.

We look forward to your continued partnership!

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*All questions regarding this Bulletin should be directed to Lisa Hensley at lisa.hensley@chfa.org
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